



PYRAMID MANAGEMENT GROUP, LLC

PARENTAL ESCORT POLICY

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Crossgates welcomes guests of all ages. However, daily from 2:00pm to close, guests 17 and under must be accompanied by a parent or adult 21 years or older. All guests should be prepared to show valid identification (with picture and date of birth) such as a driver's license, state identification card, military ID, passport or visa.

BEHAVIOR CODE

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Crossgates is a private property dedicated to providing a safe, convenient and enjoyable shopping, dining and entertainment environment for our guests, tenants and employees. Everyone is expected to follow the Behavior Code at all times.

Management reserves the right to exclude from the premises any person that is engaged in activities which are not directly related to, or which detract from, the experience. Persons violating the Behavior Code may be directed to leave Crossgates, banned from entering the property in the future, and/or prosecuted to the fullest extent of the law.

- Fighting, horseplay, harassment, loitering, offensive language, shouting, loud noise, littering, picketing, protesting, solicitation or any illegal activities are not allowed on Crossgates property. Management has the right to exclude from the facility any person or group who in the opinion of Management is obstructing, hindering or harassing shoppers or visitors, or who is engaged in conduct that is unrelated to or detracts from the experience of our guests. For the safety of all, you may not run, skate or use a skateboard, hoverboard or similar devices on Crossgates property. You may not ride bicycles on sidewalks or the interior of the complex.
- Guests and employees shall be fully clothed. The wearing of apparel which is designed to provoke a disturbance, negatively impact the interest of merchants or engage shoppers or other legal invitees in conflict is prohibited. The display of signs, banners, posters, apparel and the like that tend to provoke a disturbance, negatively impact the interests of merchants or engage shoppers or other legal invitees in conflict, is also prohibited. Clothing that deliberately obscures the face, such as hooded tops, balaclavas, ski masks or modified ski masks are also prohibited. (NOTE: Free face masks will be provided if necessary to assist guests who attempt to wear inappropriate attire as a means for COVID-19 protection.)
- The possession of any weapon, other than by law enforcement personnel, is strictly prohibited.
- The entire Crossgates property is tobacco/smoke free. The use of vaping devices is strictly prohibited.
- Photography and videotaping without Management approval is strictly prohibited.
- The consumption of alcohol is permitted in licensed premises only.
- Pets are not permitted on the premises except for service animals. Exceptions may be made for pets being taken to and from pet stores or photography sessions, either on a leash or in a cage.
- Group functions, activities or gatherings unrelated to the guest experience are not permitted without written Management approval following the submission of an application.
- Escalators are under video surveillance. Any misuse, malicious action, or purposeful neglect of safety standards in place for this or similar equipment will result in personal liability, criminal charges and payment for damages.
- The parking area is private property and is intended for the use of guests, visitors and employees. Vehicles must be parked in legally designated spaces. Unauthorized overnight parking is not permitted. Violators are subject to ticketing and/or towing at owner's expense. Authorization for overnight parking can be requested by contacting Mall Security at 518-869-5414.
- In accordance with school attendance laws, and in support of education, children 5 to 16 years of age are not permitted on property during school hours, unless accompanied by a parent or legal guardian.

Thank you for your cooperation.

CROSSGATES